ANNUAL REPORT 2020

CRISIS

CHANGE

SAN JOSÉ CLINIC

ANNUAL REPORT 2020
In 2020, we endured many hardships and changes to our way of life. We witnessed our brothers and sisters in Christ experience great need, and as people of faith, we rallied and rose to the challenge of supporting one another. The Archdiocese of Galveston-Houston gave support to struggling families, the hungry, and the sick—and you have been an integral part of this great work.

In 2020, the San José Clinic valiantly weathered its 98th year to support our uninsured brothers and sisters in need of quality healthcare thanks to the support of each of its stakeholders, and I am grateful to each of you for your unwavering commitment to those who need help.

While we are pleased to present in this Annual Report all of the hard work done last year, we ask that you continue to keep the Clinic in your prayers as the team strives to do God’s will every day.

Sincerely yours in Christ,

+ Daniel Cardinal DiNardo

Daniel Cardinal DiNardo
Archbishop of Galveston-Houston
In 2020, we served 2,725 patients resulting in a total of 19,023 patient visits.

Top 5 Counties
- 79% Harris County
- 10% Fort Bend County
- 5% Brazoria County
- 2% Montgomery County
- 1% Galveston County

Patient age

<table>
<thead>
<tr>
<th>Age</th>
<th>Midtown</th>
<th>Fort Bend</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-17</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-40</td>
<td>5,876</td>
<td>223</td>
</tr>
<tr>
<td>41-64</td>
<td>3,281</td>
<td>138</td>
</tr>
<tr>
<td>65+</td>
<td>198</td>
<td>---</td>
</tr>
</tbody>
</table>

Type of Visit

<table>
<thead>
<tr>
<th>Department</th>
<th>Midtown</th>
<th>Fort Bend</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Provider</td>
<td>5,876</td>
<td>223</td>
</tr>
<tr>
<td>Medical Ancillary</td>
<td>593</td>
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</tr>
<tr>
<td>Other Med. Visits</td>
<td>3,281</td>
<td>138</td>
</tr>
<tr>
<td>Radiology</td>
<td>198</td>
<td>---</td>
</tr>
<tr>
<td>Dental</td>
<td>2,773</td>
<td>---</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>5,941</td>
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<tr>
<td>TOTAL</td>
<td>18,662</td>
<td>361</td>
</tr>
</tbody>
</table>

Ethnicity
- 2,208 Hispanic/Latino
- 487 Non-Hispanic/Latino
- 30 Unreported

Gender
- 66% Female
- 34% Male
Dear friends of San José Clinic,

As we close the door on the year 2020, we walk into a new year full of exciting opportunities to make a difference. The mission of San José Clinic is to provide quality healthcare and education to those with limited access to such services in an environment that respects the dignity of each person, and in 2020, the staff did just that. We can proudly look back on the year and reflect on the incredible accomplishments of our benefactors, staff and volunteers.

It’s easy to look back on 2020 and think of the trials and tribulations, but what if, instead, we chose to look back on our triumphs? The success of our drive-thru clinic, the opening of our Fort Bend location, our new telemedicine platform, and the dedication of our frontliners set 2020 apart in the history books of San José Clinic.

After 98 years of service, we feel honored to have generous supporters who provide us with the means to serve comprehensive, affordable healthcare to our friends and neighbors in the Houston area. Because of our supporters, we are able to further our mission daily, and we will continue to do so for 100 more years.

The 2020 grand opening of our Fort Bend location is a strong pillar that will continue our ability to do the most amount of good for the greatest number of people. In 2020, more than in any other year in memory, we have had to learn to embrace change. Now, we are smarter, stronger, and more capable of doing good.

On behalf of the patients that the San José Clinic staff and volunteers see every day, we thank you for your unwavering support and love.

Sincerely,

Michelle Herrera
Board Chair
San José Clinic
Our mission is to provide quality healthcare and education to those with limited access to such services in an environment which respects the dignity of each person.

San José Clinic was founded in 1922 with the vision of Monsignor George Walsh, a donation of $50 from the Charity Guild of Catholic Women, and the service of community volunteers, who all came together with the same hope of breaking down barriers to healthcare for the underserved.

For nearly a century, the Clinic has grown from a small frame house to a multi-level healthcare facility, and it has become one of the leading providers of quality healthcare services for the underserved in the Greater Houston area.

Today, we proudly uphold the legacy of our founders by continuing to provide healthcare for those who need a health home the most, including primary and specialty medical and dental care as well as vision, laboratory and pharmacy services. San José Clinic is a ministry of the Archdiocese of Galveston-Houston, a Texas Medical Center member institution, and a United Way agency.
Our volunteers are a part of our ministry and legacy that has been serving Houston for nearly a century. Through their generous donation of time and talent, volunteers make it possible for San José Clinic to fulfill its mission. Exceptional volunteer healthcare providers and community volunteers work together alongside Clinic staff to serve the uninsured of Houston.
Dr. Georgine De Roth has been a dedicated volunteer of San José Clinic since April of 2018. Throughout her time here, Dr. De Roth has served over 700 hours providing high quality medical care to the patients that depend on her. Every week, she works with unwavering loyalty to her patients, and she has great relationships with staff.

Before her time at SJC, Dr. De Roth attended McGill University in Montreal, Quebec for medical school and finished her education at McMaster University in Hamilton, Ontario for her post-grad residency in family medicine. After graduating, she moved to Texas where she has had her own private practice for 12 years.

When asked, other SJC team members said Dr. De Roth is a passionate provider who cares genuinely and deeply for the well-being of her patients. They feel lucky to work with such an attentive, impressive, and kind volunteer.

Dr. De Roth’s medical interests are in health promotion, disease prevention, elderly care, women’s health, and mental health. She also speaks four languages: English, Spanish, French and Hungarian. Dr. De Roth has also participated in the Ontario Medical Association and the Canadian Medical Association during her time in the field.

Without volunteers like Dr. De Roth, San José Clinic would not be what it is today. Through the challenges presented to us in 2020, Dr. De Roth has remained steadfast in providing love and care to the uninsured and underserved in Houston. Thank you to our Volunteer of the Year, Dr. Georgine De Roth!
Meet the Entire Staff

In 2020, our staff worked tirelessly to continue to provide comprehensive, affordable healthcare amidst an unpredictable, unprecedented, unexpected global pandemic. Our patients needed our staff more than ever before, and our staff put themselves in the way of danger every day to uphold the health of Houston’s uninsured and underserved.

Our first responders are on site and on our telemedicine platform every day caring for patients. The leadership team at San José Clinic could not be more proud to watch our healthcare staff continue operations as seamlessly as possible. It has been over a year since COVID-19 became a part of the international daily lexicon, and for over 365 days, our staff has fought through the intense hours in their often thankless jobs to make sure their Houston neighbors are cared for.

There have been over 91 million COVID-19 cases worldwide, and that number is still growing rapidly every day. The fight against this pandemic is not over, so thank a first responder today. They are the ones carrying out our mission. Thank you, SJC staff. We would be nowhere without you.
Never in our 98 year history would we have predicted the challenges and changes that 2020’s global health crisis would present. Through innovation, collaborations and partnerships our medical team has modified treatment methods, protocols and the delivery of medical and pharmaceutical services to create a seamless transition of uninterrupted care to the patients we are privileged to serve. But, clinic operations weren't the only thing that changed; our annual Fall Speaker Series looked different too. In 2020, we hosted our first ever virtual Fall Speaker Series, which also happened to be our 10th anniversary of this event. Through the adaptations that had to be made, our supporters came through for us and for our patients. We surpassed our $75,000 dollar goal and raised $91,595 in total revenue. Thank you to everyone who helped us make Fall Speaker Series 2020 a success!
The opening of our new clinic location in Fort Bend County was one of our greatest successes of 2020. After 99 years of serving Houston, we had the opportunity to expand our services to provide greater accessibility, ease and care to our patients.

One patient, Rosa Zapata, first learned of San José Clinic when we set up temporary operations at Our Lady of Guadalupe Church in the aftermath of Hurricane Harvey. In 2020, after being a patient of the Clinic's Midtown location, Rosa and her family were able to receive healthcare services at our new clinic in Fort Bend.

“This location is more accessible for me because I don’t drive, and I can see my primary care provider in the comfort of my own neighborhood,” Rosa says. She also praises the staff at both locations for their kindness and understanding.

Patients like Rosa are the sole reason we wanted to reach further into the various neighborhoods of Houston and the surrounding areas. Our ultimate goal is to provide the highest quality healthcare services to those patients who depend on us. With this new location, we can provide patients with convenience, and healthcare should be convenient.
The defining word of 2020 was “change.” We all had to learn to adapt, and there was no life left untouched by the global COVID-19 pandemic.

A change we made at San José Clinic, which we are immensely proud of, is our new drive-thru curbside pharmacy pickup. Every Thursday, patients picked up their prescriptions outside of the clinic from the comfort and safety of their own vehicles.

Our pharmacy staff changed their daily operations to fulfill the needs of our patients amidst an international health crisis. Since the drive-thru pharmacy’s creation until the end of 2020, we dispensed 10,426 prescriptions to our patients.

2020 was a year of adjusting to the “new normal” for everyone, and the Clinic was only able to make those necessary adjustments because of the loyalty and care of our staff. Thank you to our pharmacy team and all of our first responders for all of their hard work and dedication!
Get Involved

Volunteer
Exceptional volunteer healthcare providers, institutions of higher learning, church groups, community service organizations, retirees, and community volunteers work alongside Clinic staff to provide an array of services to those in need. To become a volunteer, contact Anthony Ciatto, Strategic Partnerships and Volunteer Manager, at (713) 490-2627 or volunteer@sanjoseclinic.org.

Donate
San José Clinic receives 90% of our funding from philanthropic sources. Join our financial supporters to help ensure quality care for the uninsured of Houston. You can give in honor or in memory of a loved one online at sanjoseclinic.org/give or by phone at (713) 490-2633.

Fundraising Events
San José Clinic has fundraising events throughout the year, including Art with Heart and Fall Speaker Series. These events raise vital operating support and awareness.

Patient Events
Our patient events, including the Back-to-School Event and Christmas Party, bring joy to our patients and their families. You can volunteer at the parties, assist with preparations, or financially support these events.

Corporate Engagement
Corporate sponsorship of events or programs and matching gift programs are ways for companies to get involved.

Collaborative Partners
San José Clinic relies on volunteer healthcare providers and other community volunteers from institutions of higher learning, church groups and other faith-based and community service organizations and retirees. In addition to the much needed manpower, donated medications, supplies and support from funders combine to keep the Clinic costs at a minimum.

Ways to Give
Your monetary and in-kind gifts help San José Clinic continue to fulfill our mission to provide quality healthcare for the uninsured.

Donate Online at sanjoseclinic.org/give

Make a one-time gift, become a sustaining giver, or give in honor or memory of someone special.

Be tax-wise by donating appreciated securities, such as stock or mutual funds.

Make a matching gift through your company match and amplify your gifts.

Planned gifts are a very thoughtful way to provide for the future needs of San José Clinic.

For more information, please call (713) 490-2633.
Leadership

2020 Board of Directors

His Eminence
Daniel Cardinal DiNardo, STL
Archbishop of Galveston-Houston

Maureen Sanders - Ex-Officio
President & CEO, San José Clinic

Charles van Ravenswaay - Chair
Director, Treasury & Assistant Treasurer, TEAM, INC.

Erin Asprec
Executive Vice President and COO, Memorial Hermann Health System

Kimberly Bassett, RN, MBA, BSN
President & CEO, St. Joséph Medical Center

Mary A. Cronin
Former Associate Vice President for Human Resources, Rice University

Christina Deajon, JD
Vice-Chancellor & Associate General Counsel, Archdiocese of Galveston-Houston

Christopher D. DeMeo, JD
Partner, Seyfarth Shaw, LLP

Richelle Webb Dixon, FACHE
Froedtert Hospital, Senior Vice President & COO, Milwaukee, WI

Barbara E. Hayes, PhD
Former Professor Emeritus, Texas Southern University

Ken Janda
Community Volunteer

Amy Leggio, CFRE
Community Volunteer

Daniel J. Llerena
Chief Financial Officer, Forward Science

James Lloyd, DDS
Owner, Hedwig Village Family Dentistry

Margo Melchor, RDH, EdD
Community Outreach and Associate Professor, University of Texas School of Dentistry as Houston

Catherine Mitchell
President - West Region. Prospero Health

Michael Sullivan, Ph.D., FACHE
Assistant Professor, University of St. Thomas - Houston

Thomas Howard Wilson, JD
Partner, Vinson & Elkins L.L.P.

Anita Ying, M.D., M.B.A.
Vice President, Ambulatory Medical Practice, Office of CMO Associate Professor, Department of Endocrine Neoplasia and Hormonal Disorders
The University of Texas
M. D. Anderson Cancer Center

Sister Jane Zartman, CCVI
Congregation of Sisters of Charity of the Incarnate Word

2020 Advisory Board

Philip A. Morabito - Chair
CEO, Pierpont Communications, Inc.

Sallie Alcorn
Houston City Council Member, At-Large Position 5

Patricia Baxter Busher, MD, MBA
Oncologist, Texas Children's Hospital

Bob Charlet
President & Publisher, Houston Business Journal

Suzanne Clevenger, JD
Partner, Vinson & Elkins L.L.P.

Elias Cortina, MBA
Advisor, Strategy & Market Analytics, Chevron

Michael J. Davis, MD, MBA
Community Volunteer

Christopher Erdeljac
Executive Vice President McCoy-Rockford

Catherine Giegerich
Chief Nursing Officer, Memorial Hermann Hospital - The Woodlands

John Hernandez
Senior Vice President, Diverse Markets Banking, Amegy Bank

Michelle Herrera, DDS, JD
Community Volunteer

Alicia Kowalski, MD
Professor, Department of Anesthesiology and Perioperative Medicine, MD Anderson Cancer Center

Larry W. Massey, Jr.
President, Scanlan Foundation

Patricia C. Mitchell
Community Volunteer

Robert A. Ochoa, MD
General Surgery, Houston Methodist
Specialty Physician Group
Rice Business Board Fellows Program

Leonid Onyiego
Managing Partner, 7-21 Capital Group, LLC

Daniel S. Parsley
Managing Partner, GPG Ventures

Jean Phillips, MA, PhD
Community Volunteer

Louis Rossitto
Assistant City Attorney, City of Houston

Leonard Zwelling, MD, MBA
President, Zwelling Consultants, LLC

Clinic Leadership

Executive Team

Maureen Sanders
President and Chief Executive Officer

Neena Arora, MHA, MBA
Chief Operations Officer

Kimberlyn Clarkson
Chief Advancement Officer

Sharon Barnes, MBA, HRM
Chief Human Resources Officer

Diana Grair, MD
Medical Director

Leadership Team

Sandy Alvarez, LVN
Medical Services Director

Jo Ann Betancourt
Payroll & Accounting Manager

Sean Carson
Information Technology Manager

Anthony Ciatto
Strategic Partnerships and Volunteer Manager

Adlia Ebeid, PharmD, BC-ADM, RPh
Pharmacy Services Director

Amy A. Manrique, RDH, BSDH
Dental Practice Director

Nieves McClellan
Operations Manager

Gala Vela
Director of Clinical Care

Michael Wisnoski, DDS
Dentist
2020 Financials

<table>
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<tr>
<th>Source</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Annual Giving</td>
<td>$304,367</td>
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<tr>
<td>Program Funding</td>
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<td>Patient Income</td>
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<td>Foundations</td>
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<td>Corporations and Organizations</td>
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<td>In-kind Contributions</td>
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<td>Special Events</td>
<td>$309,301</td>
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<td>Investment and Other Income</td>
<td>$50,903</td>
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<tr>
<td>Total</td>
<td>$9,554,541</td>
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THANK YOU!

Your dedication and generosity play a tremendous role in ensuring thousands of hard-working, uninsured Texans can receive quality healthcare. Thank you for recognizing the value of providing a respectful, dignified health home for those in need.
Our Mission:
To provide quality healthcare and education to those with limited access to such services in an environment which respects the dignity of each person.

Founded in 1922, San José Clinic is a 501 (c)(3) non-profit organization, a United Way Agency, a Texas Medical Center member institution, and a ministry of the Archdiocese of Galveston-Houston.

San José Clinic (Midtown)
2615 Fannin St, Houston, TX 77002 - Tel: (713) 228-9411

San José Clinic (Fort Bend)
1615 Avenue E, Rosenberg, TX 77471 - Tel: (832) 945-6711

www.sanjoseclinic.org